



since 1898
AUSTRIA

LIMITED LIFETIME WARRANTY

Thank you for purchasing this instrument and welcome to the world of KAHLES. Since our founding in 1898, the KAHLES community has been committed to providing an ownership experience, which includes our legendary service that is second to none. We sincerely believe that our optics are the best in the world and put them through rigorous tests to ensure that the name you trust is built to the highest standards. But in the unlikely event that you discover a problem in defects in workmanship or materials, we will gladly examine the instrument. KAHLES offers a lifetime warranty on the optical system for products purchased by U.S. and Canadian residents from an authorized North American dealer. Once examined, if it is determined that the optical system is defective we will repair or replace the instrument or defective part. KAHLES warrants all other parts of the instrument for ten years from date of purchase against defects in materials or workmanship, subject to normal use. All electronic components are warranted for two years against defects in materials and workmanship, subject to normal use, from date of purchase. All non-optical products (i.e. accessories, etc.) are warranted for two years from date of purchase. This warranty is void if damage results from unauthorized repairs, accident, alteration, misuse, abuse, neglect, fire, flood or other acts of God. If after the warranty period your instrument needs servicing please call Consumer Service at Telephone Toll Free: 800-426-3089. At KAHLES, we are totally committed to our customers, products and service. Once you have had the pleasure of owning and using our products, we are sure they will become your trusted companions for life.

"Any KAHLES product purchased in North America that is not sold to a consumer by an Authorized U.S. or Canadian Dealer has no Authorized Warranty." In the event of a defect, please call Consumer Service at Telephone Toll Free: 800-426-3089 to obtain a Service Order Number (SO), which will be used to identify your warranty request through its completion. When you call, our Consumer Service Representative will give you instructions as to where to ship the product for service. **When you ship your product to us, please enclose your name, shipping address, daytime phone number, a brief description**

of the problem, and a copy of the receipt from an authorized U.S. or Canadian dealer. Please write the Service Order Number on the enclosure and on the outside of any packaging. We will determine, at our option, whether to repair or replace the instrument. If the instrument is not covered under the warranty, we will contact you with an estimate of the repair price. Any correspondence should be sent to:

to: SWAROVSKI OPTIK N.A. LTD. 2 Slater Road, Cranston,
RI 02920 / warrantyrepair@swarovskioptik.us

Please do not send us your instrument until we have issued a Service Order Number and instructed you to do so. If you are instructed to return the instrument to us, you are responsible for properly packaging your instrument. You are responsible for insuring the package and assume the risk of loss in transit to us, unless we arrange for transport.

Serial number

We recommend that you save this warranty certificate in order to facilitate the handling of possible complaint claims

Customer (Name, Address, E-Mail and Phone)

Purchased from

Purchase date

KAHLES Gesellschaft m.b.H.

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